



# SubC Equipment Return Form

*\*Please do not ship any materials to SubC Imaging without having an RMA number from the SubC Team. To start the process please contact [team@subcimaging.com](mailto:team@subcimaging.com).*

SubC RMA Number

This form collects the relevant data to ensure a smooth and hassle-free experience.

Company Name

Phone

Contact Name

E-mail

## Repair Information

Please describe, in detail, the issue(s) you are having with your equipment so we can produce an accurate estimation.

Model (i.e. 1Cam Mk6, DVRO, etc.)

Serial Number (SUBC #####)

Tell us what is wrong. (i.e. camera will not power on)

Is this unit under warranty? (If yes, billing information is not required)

Yes

No

I don't know

## Return Shipping

Please ship using our own account using the address below. **\*CHARGE WILL BE ADDED TO ESTIMATE**

Please quote the return shipping costs on my Repair Estimate using the address below.

Company Name

Address

Contact Name

City

Phone

State/Province

Carrier (i.e. FedEx, UPS, etc.)

Postal Code

Account Number

Country

Shipping Method (i.e. Next-Day, Two-Day, Ground, etc.)

Estimated value to be insured for shipping

## Billing Information

Is the billing information the same as the shipping information?

Yes

No (please complete the information below)

*\*Please note, non-warranty repairs are subject to a standard evaluation fee plus the cost of any additional parts & labour required. An estimate will be provided prior to repair being completed.*

Company Name

Address

Contact Name

City

Phone

State/Province

Country

Postal Code

## Additional Information

Do you require anything more? Your feedback on this form is welcome!

If you have any questions, please contact Client Success at [team@subcimaging.com](mailto:team@subcimaging.com).

### All returns can be sent to:

327 Memorial Drive  
Clareville, NL, Canada  
A5A 1R8



SubC is here to help you plan your next project.

Our equipment is available for direct purchase or rental.  
To speak with an expert or schedule a demo please [contact us](#).